



Steeple Ashton Wiltshire

Flooding Information



If your property is in imminent danger of flooding please
telephone Wiltshire Council on 0300 456 0105

We can never fully eliminate the risk of flooding, but we can try to minimise the effects of it.

The Village Green Lock-up contains flood signs, sandbags and gel sacs.

Sand is kept by Jeremy Cottle at Manor Farm.

Keys to the lock-up are held by:

Jeremy Cottle: Manor Farm 07855 408348

Andy Wyborn: 13 High Street

Lynda Beaven: 2 St Mary's 07854 396570

Ann Woodgate: 11 High Street

The Village Shop: 01380 871211

The Long's Arms Pub: 01380 870245

Others willing to be contacted:

Adrian Philpott: 31 DLS, 01380 871043

Brent Hodges: 13 DLN, 01380 871072

Fran Buffery: 8 High Street, 01380 870362

John Ellis: 15 Holmeleaze, 01380 870296

Don Arnold: Thorn House, 01380 870626

Liz Halliwell: 2 Newleaze, 01380 870249

Geoff Hyatt: Old Manor Cottage, 01380 871319

David Price: 6 Gullivers Lane, 01380 870422

Jan Wicks: Coach Barn, 01380 870757

Information from Wessex Water

Who deals with flooding?

The following organisations can help offer advice during flooding incidents:

Main river levels and
flood defences

Environment Agency

Highway flooding

Local council
Highways Agency

Sewer flooding from
public sewer

Wessex Water

Surface water ground
water and ordinary
watercourses

Local Council or
Land Drainage Board

Sewer flooding

If exceptional weather has caused the public sewer to flood, your property could be affected both internally and externally. Internal flooding is less common and can be caused when the sewerage system backs up through the internal drains or toilet inside your property.

We will clean up and assess whether any remedial work can be carried out. If your property has been flooded with sewage – either internally or externally – ring our Sewage Floodline on **0345 850 5959 (24 hours)** as soon as possible.

General advice

Emergency First Steps during an incident

If you find yourself in a flooding emergency situation, common sense and instincts will normally tell you what to do, this would normally be:

- If people are injured or in danger, contact the emergency services by dialing 999 and following their advice.
- Remain calm, reassure others and think before acting.
- Check for injuries. Remember to check yourself before helping others.
- If you need assistance or to report a flood, then use the contact details in this leaflet.
- **The Flood Wardens for Steeple Ashton are Jeremy Cottle (07855 408348) and Adrian Philpott (01380 871043).**
- Remember that you may not be the only person experiencing flooding.
- Put your Emergency Plan into action.
- Stay informed by listening to local radio.
- Never drive through flood water. Eighty per cent of flood deaths occur in vehicles.
- If a flood is likely, put plugs in baths and sinks and weigh them down.

- Move family and pets upstairs, remembering to take your Emergency Grab Bag with you.
- If there is raw sewage in your property, then do not enter and seek alternative accommodation until after it has been cleansed.
- Do not touch sources of electricity when standing in flood water.

Action after an incident

- Ring your insurance company as soon as possible and follow their advice.
- If you can access your property, then take photographs as evidence.
- To protect against contamination, always wear waterproof outerwear, wellingtons and gloves.

Household Emergency Plan

An emergency plan, not just for use in the event of a flood, will help you and others deal quickly and effectively with the situation. It doesn't need to be complicated, but just spending a few minutes thinking about your own plan, could help reduce the stress.

Think about...

- **Electricity and Water Supply.** Do you know how to turn off the supply?
- **Furniture.** What items of furniture would you want moved upstairs and where would you put them?
- **ICE (In Case of Emergency)** contact stored on your mobile phone. This is someone the emergency services can call if you are unable to do so yourself. If more than one contact then set up the contact as ICE1, ICE2 etc
- **Buildings and Contents Insurance policy numbers and contact details.** Could you easily find them? Do you have adequate cover?
- **Air bricks.** Consider purchasing plastic covers to seal airbricks to stop flood water.
- **Emergency friend and your own emergency contact list, including doctor, work and school.** Do you have someone who is unlikely to be affected by the emergency who can listen to local radio/tv and keep you informed?

- **Copies of your most important documents.** Do you have copies stored somewhere other than at home?
- **Written list of your valuables.** Have you compiled a list, maybe with pictures of them?
- **Flood/ fire proof container.** You could store your most special items in one of these.
- **Arrangements for pets** should you need to leave your home?
- **Flood protection equipment.** Have you investigated purchasing something? *See back page for more info.*

Emergency Grab Bag

If your home has been flooded you are advised to move your family and pets upstairs, or to a high place with means of escape – remembering to take your emergency grab bag with you.

Here is a brief checklist, but you should compile your own in advance:

Medication, mobile phone, spectacles, house and car keys, credit cards and money, important documents, basic toiletries, bottled drinking water, emergency food, wind and rainproof clothing, outdoor shoes, waterproof torch and spare batteries (or a wind up torch), radio and spare batteries, pet supplies, blankets/ sleeping bags.

Other contacts:

Wiltshire Council: If your property is in imminent danger of flooding please telephone 0300 456 0105.

Wiltshire Council Flooding Website

www.wiltshire.gov.uk/communityandliving/civilemergencies/floodinganddrainage.htm

National Flood Forum for helpful advice

www.nationalfloodforum.org.uk and supplier information from www.bluepages.org.uk

The Environment Agency website is

www.environment-agency.gov.uk

Environment Agency Floodline: 0845 988 1188

Emergency Incident Phone Number: 0800 80 70 60

Scottish and Southern Electricity Power Distribution

0800 072 7282 or 0345 072 1905

Wessex Water 0345 600 4600

Wiltshire Council Cabinet Member for Flooding

Jonathon Seed 01380 850695 07770 774463

jonathon.seed@wiltshire.gov.uk

Hydrosacks available from DIY stores

Aqua-sac™ available from Amazon (DIY&Tools)

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